

KENTUCKY HEALTH BENEFIT EXCHANGE ADVISORY BOARD

Meeting Minutes

July 25, 2013

Call to Order and Roll Call

The tenth meeting of the Kentucky Health Benefit Exchange Advisory Board was held on Thursday, July 25, 2013, at 1:30 p.m. in the Large Conference Room at the Office of the Kentucky Health Benefit Exchange. Commissioner Sharon Clark, Chair, called the meeting to order at 1:30 p.m., and the Secretary called the roll.

Board Members Present: Commissioner Sharon Clark, Chair; David Allgood, Andrea Bennett (by phone), Jeffrey Bringardner (by phone), Ruth Brinkley, Dr. Joe Ellis, Ed Erway, Carl Felix, Donna Ghobadi, Connie Hauser, Dr. Michael Huang (by phone), Deborah Moessner (by phone), Julie Paxton, and Marcus Woodward. Gabriela Alcalde, Commissioner Betsy Dunnigan, Tihisha Rawlins, and Dr. John Thompson were not present at the meeting.

Staff Present: Carrie Banahan, Lee Barnard, Tammy Bullock, Miriam Fordham, Wanda Fowler, Jean Klinge, Bill Nold, Brenda Parker, Kathy Ramsey, Sherilyn Redmon, Melea Rivera, Ronda Sloan (DOI), Chandra Venettozzi, D. J. Wasson (DOI), Pete Wilson, and Maggie Woods (DOI).

Approval of Minutes

A motion was made to accept the minutes of the May 23, 2013, meeting as submitted, seconded, and approved by voice vote.

Update on Office of the Kentucky Health Benefit Exchange Activities

Carrie Banahan, Executive Director, Office of the Kentucky Health Benefit Exchange (KHBE), updated the members on the Exchange activities. Ms. Banahan reported that the agent and Small Business Health Options Program (SHOP) administrative regulations were filed and the eligibility and enrollment regulation will be filed soon. The KHBE has launched the mobile tour with participation at minor league baseball games in Bowling Green and Louisville, a crafts fair in Berea, and other events. The KHBE participated in a demonstration with the U.S. Department of Health and Human Services (HHS) of the SHOP information technology (IT) system functionality and received positive feedback from the HHS officials. The KHBE is also working with HHS to schedule its Operational Readiness Review. Ms. Banahan also reported that the KHBE has two new staff members.

Subcommittee Reports

Behavioral Health Subcommittee

Marcus Woodward, on behalf of Julie Paxton, Chair, reported that the Behavioral Health Subcommittee held a meeting on June 27, 2013. The subcommittee received an update on Exchange activities. Lisa Lee, Deputy Commissioner, Department for Medicaid Services

(DMS), attended the meeting and discussed the Medicaid expansion and substance abuse coverage under Medicaid. DMS is in the process of comparing the traditional Medicaid benefit package to the Essential Health Benefits in order to determine where to add services or benefits. The next Behavioral Health Subcommittee meeting will be scheduled after the Advisory Board Meeting.

The Behavioral Health Workgroup met and revisited an action made regarding private insurers contracting with community mental health centers (CMHC) as a mechanism to handle the issue of reimbursement for those behavioral health professionals who are licensed and certified but working under supervision. The workgroup put forth a recommendation to file a comment to administrative regulation 900 KAR 10:010 recommending that the CMHCs are included as essential community providers. The workgroup also discussed inpatient detoxification for narcotics and is waiting for additional information from the Department of Insurance.

Dental/Vision Subcommittee

Dr. Joe Ellis, Chair, reported that the Dental/Vision Subcommittee has not met since the last Advisory Board meeting.

Education/Outreach Subcommittee

David Allgood, on behalf of Tihisha Rawlins, Chair, reported that the Education and Outreach Subcommittee held a meeting on June 24, 2013. The KHBE office updated the subcommittee members on education and outreach efforts, including sponsorship of the Cabinet for Health and Family Services booth at the State Fair. The members were also updated on the Call Center which goes live on August 15. Members requested that they be given an opportunity to review the kynector training materials before the instruction of the kynectors begins. A workgroup of members from the Education and Outreach Subcommittee and the Navigator/Agent Subcommittee reviewed the materials and met earlier today to provide comments. The subcommittee will continue discussions on outreach and education efforts to be undertaken by the Exchange. The next meeting of the subcommittee will be July 26, 2013.

Navigator/Agent Subcommittee

Marcus Woodward, Chair, reported that the Navigator/Agent Subcommittee met on July 18, 2013, and expanded its membership. The subcommittee was presented an update on KHBE operations including the administrative regulations filed by the KHBE. Recent federal regulations relating to Navigators and agents were also discussed. kynector and agent training will begin in late August. Agent training will be entirely web-based. The subcommittee considered draft disclosure statements that kynectors, Certified Application Counselors, and agents could use to help consumers understand the roles and limitations of the various kynectors and agents. These disclosures were modified from comments received during the meeting and adopted by the subcommittee as amended. The next Navigator/Agent Subcommittee meeting has not been scheduled. Members of a Navigator/Agent Subcommittee Workgroup and an Education/Outreach Workgroup met earlier today to review the kynector training materials.

Qualified Health Plans Subcommittee

Deborah Moessner, Chair, reported that the Qualified Health Plans Subcommittee has not met since the last Advisory Board meeting.

Small Employer Health Options Program (SHOP) Subcommittee

Jeff Bringardner, Chair, reported that the SHOP Subcommittee held a meeting on June 13, 2013. Members discussed the SHOP administrative regulation. The regulation was filed as an emergency regulation and has been posted for public comment. Written comments on the regulation may be submitted until July 31, 2013.

The Subcommittee also discussed new hires and the limitation of 90 days on waiting periods. Recent rules and guidance issued by the Internal Revenue Service clarify that a waiting period cannot exceed 90 days, which is a slight change from current policy. Members noted that employers may need to be educated on this change. The Subcommittee revisited the issue of reinstatement of employers for non-payment of premiums and approved a recommendation that an employer shall be allowed one reinstatement per coverage year, not to exceed 30 days from the date of default, with any default payments and payments for the following month to be made at the time of reinstatement. The next meeting of the SHOP Subcommittee is scheduled for Thursday, August 15, 2013, at 1:30 p.m.

A motion to accept the subcommittee reports including the recommendations contained therein was made, seconded, and approved by voice vote.

kynect On-Line System Overview

Chris Clark, Program Manager, KHBE, and representatives from Deloitte provided an overview of the status of the kynect on-line system. The KHBE has completed its Final Detailed Design Review and most recently completed the Preliminary Operational Readiness Review which was also successful. Attention is now turning to the operations of the kynect on-line system. By the time Advisory Board meets in September, the KHBE will have completed its Operational Readiness Review, which is the final stage before obtaining federal approval for operation of Kentucky's Exchange, kynect.

Representatives from Deloitte conducted a demonstration of the kynect Self-Service Portal. The application process for an individual enrolling in a Qualified Health Plan (QHP) and the process for a Call Center representative to continue the application on behalf of an individual were simulated.

Other Business

The next meeting of the Advisory Board will be on September 26, 2013, at 1:30 p.m., in the Large Conference Room at the Office of the Kentucky Health Benefit Exchange.

Adjournment

The meeting was adjourned at 3:16 p.m.